Corporate Human Rights Benchmark 2018 Company Scoresheet

**Company Name**: ConocoPhillips  
**Industry**: Extractives  
**Overall Score (*)**: 38.7 out of 100

<table>
<thead>
<tr>
<th>Theme Score</th>
<th>Out of</th>
<th>For Theme</th>
<th>Score (out of 100)</th>
<th>Explanation</th>
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</thead>
<tbody>
<tr>
<td>3.5</td>
<td>10</td>
<td>A. Governance and Policies</td>
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<tr>
<td>10.3</td>
<td>25</td>
<td>B. Embedding Respect and Human Rights Due Diligence</td>
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<td>5.8</td>
<td>15</td>
<td>C. Remedies and Grievance Mechanisms</td>
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<td>5.6</td>
<td>20</td>
<td>D. Performance: Company Human Rights Practices</td>
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<td>7.7</td>
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<td>E. Performance: Responses to Serious Allegations</td>
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<tr>
<td>5.6</td>
<td>10</td>
<td>F. Transparency</td>
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(*) Please note that any small differences between the Overall Score and the added total of Measurement Theme scores are due to rounding the numbers at different stages of the score calculation process.

Please note also that the "Not met" labels in the Explanation boxes below do not necessarily mean that the company does not meet the requirements as they are described in the bullet point short text. Rather, it means that the analysts could not find information in public sources that met the requirements as described in full in the CHRB 2018 Methodology document. For example, a "Not met" under "General HRs Commitment", which is the first bullet point for indicator A.1.1, does not necessarily mean that the company does not have a general commitment to human rights. Rather, it means that the CHRB could not identify a public statement of policy in which the company commits to respecting human rights.

### Detailed assessment

#### A. Governance and Policies (10% of Total)

#### A.1 Policy Commitments (5% of Total)

<table>
<thead>
<tr>
<th>Indicator Code</th>
<th>Indicator name</th>
<th>Score (out of 2)</th>
<th>Explanation</th>
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</thead>
</table>
| A.1.1          | Commitment to respect human rights | 1 | The individual elements of the assessment are met or not as follows: Score 1  
- Met: General HRs commitment: The Code of Conduct states 'As part of our commitment to our global community and to each other, we uphold individual human rights.' [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]  
- Not met: UNGC principles 1 & 2  
- Not met: UDHR: The Company states that 'we will conduct our business consistent with the human rights philosophy expressed in the Universal Declaration of Human Rights and the International Labour Organization Declaration on Fundamental Principles and Rights at Work.' However, consistent with is not considered to be making a commitment. [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]  
- Not met: International Bill of Rights  
Score 2  
- Not met: UNGPs  
- Not met: OECD |

| A.1.2          | Commitment to respect the human rights of workers | 0.5 | The individual elements of the assessment are met or not as follows: Score 1  
- Not met: ILO Core: The Company states 'We will conduct our business consistent with the human rights philosophy expressed in the Universal Declaration of Human Rights and the International Labour Organization Declaration on Fundamental Principles and Rights at Work.' However, being 'consistent with' is not considered |
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</table>
|               | an explicit commitment. [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com] • Not met: UNGC principles 3-6 • Not met: All four ILO apply to EX BPs Score 2 • Not met: All four ILO Core • Met: Respect H&S of workers: The Company states 'ConocoPhillips is committed to protecting the health and safety of everybody who plays a part in our operations, lives in the communities in which we operate or uses our products.' [Health, Safety and Environment Policy, 27/06/2018: static.conocophillips.com] • Met: H&S applies to Ex BPs: As above. [Health, Safety and Environment Policy, 27/06/2018: static.conocophillips.com] | 0.5 | A.1.3. EX Commitment to respect human rights particularly relevant to the industry (EX) The individual elements of the assessment are met or not as follows: Score 1 • Met: VPs participant: The Company is a corporate participant of the Voluntary Principles on Security and Human Rights. The Company states "We will maintain ongoing discussion with government, NGO and other business stakeholders through our participation in the Voluntary Principles on Human Rights and Security." [Human Rights Position, 01/02/2016: static.conocophillips.com] • Not met: Respecting indigenous rights: The company states "we recognise and respect the choice of indigenous communities to live as distinct peoples, with their own cultures and relationships to the land." The Company also states in their Indigenous Peoples document "Business units, assets or projects develop plans that support culturally respectful consultation and engagement." However, this is published on the Company’s website, rather than in a distinct policy. It is also borderline as to whether this is a distinct commitment to respecting indigenous rights. [Indigenous People, 27/06/2018: static.conocophillips.com & Respecting Indigenous peoples, 27/06/2018: conocophillips.com] • Not met: ILO 169: The Company states "The company’s approach to engagement with indigenous communities, in locations where they are an important stakeholder group for our operations, is consistent with the principles of the International Labour Organization Convention 169, concerning Indigenous and Tribal Peoples, and the United Nations Declaration on the Rights of Indigenous Peoples." However, being "consistent with" is not considered a commitment. [Human Rights Position, 01/02/2016: static.conocophillips.com] • Not met: UNDRIP: The Company states "The company's approach to engagement with indigenous communities, in locations where they are an important stakeholder group for our operations, is consistent with the principles of the International Labour Organization Convention 169, concerning Indigenous and Tribal Peoples, and the United Nations Declaration on the Rights of Indigenous Peoples." However, being "consistent with" is not considered a commitment. [Human Rights Position, 01/02/2016: static.conocophillips.com] Score 2 • Not met: FPIC commitment • Not met: Vol Guidelines on Tenure • Not met: IFC performance standards • Not met: Zero tolerance for land grabs • Not met: Respecting the right to water • Not met: Expects BPs to respect all these rights | 2 | A.1.4 Commitment to engage with stakeholders The individual elements of the assessment are met or not as follows: Score 1 • Met: Commits to stakeholder engagement: The Company CEO states "critical part of our leadership includes engaging with stakeholders — employees, partners, shareholders and communities near our operations — to address climate-related risks and other environmental and social interests." The Company also states "Our goal is to respectfully engage with local stakeholders across our business to understand their values and interests, reduce the impact of our operations, and contribute to economic opportunities". The Company then proceeds to describe engagement plans. Furthermore, the Company states in their human rights section 'When our operations identify potential human rights concerns during risk assessments, they then develop engagement plans and specific actions to manage and mitigate that risk. We seek to partner and engage with indigenous communities to diminish the negative aspects of our operations and maximize the social and economic benefits we can bring communities neighbouring our operations.' In their 2015 Sustainability Report the Company states it is "committed to respecting human rights and engaging with those who impact or may be impacted
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<tbody>
<tr>
<td>A.1.5</td>
<td>Commitment to remedy</td>
<td>0.5</td>
<td>The individual elements of the assessment are met or not as follows:</td>
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<tr>
<td></td>
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<td></td>
<td>Score 1                                                                                         • Not met: Commits to remedy</td>
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<td></td>
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<td></td>
<td>Score 2                                                                                         • Not met: Not obstructing access to other remedies</td>
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<td></td>
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<td>• Met: Collaborating with other remedy initiatives: The Company states in their 'Human Rights Due Diligence' Implementation Guidance that &quot;Where appropriate, business units, assets or projects have communicated with and engaged communities and their representatives on how to contact the company, and how to address any concerns or grievances.&quot; However, it is not clear if the Company is committed to collaborate in initiatives that provide access to remedy.  [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]</td>
</tr>
<tr>
<td>A.1.6</td>
<td>Commitment to respect the rights of human rights defenders</td>
<td>0</td>
<td>The individual elements of the assessment are met or not as follows:</td>
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<tr>
<td></td>
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<td>Score 1                                                                                         • Not met: Zero tolerance attacks on HRs Defenders (HRDs)</td>
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<td>Score 2                                                                                         • Not met: Expects EX BPs to reflect company HRD commitments</td>
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</table>

### A.2 Policy Commitments (5% of Total)

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<thead>
<tr>
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<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>A.2.1</td>
<td>Commitment from the top</td>
<td>1</td>
<td>The individual elements of the assessment are met or not as follows:</td>
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<tr>
<td></td>
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<td></td>
<td>Score 1                                                                                         • Met: CEO or Board approves policy: The Company’s code of conduct, which covers a general human rights commitment, has been signed by the Chief Executive Officer.  [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]</td>
</tr>
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<td></td>
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<td>• Met: Board level responsibility for HRs: The Company states on its website that ‘The public policy committee of the board of directors makes recommendations to the board, and monitors compliance with the company’s programs and practices regarding health, safety and environmental protection, including climate change, water and biodiversity management; business operations in sensitive countries; government relations and political contributions; human rights and social issues; corporate philanthropy; and corporate advertising’.  [Governance and Accountability, 27/06/2018: conocophillips.com]</td>
</tr>
<tr>
<td>A.2.2</td>
<td>Board discussions</td>
<td>1</td>
<td>The individual elements of the assessment are met or not as follows:</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>Score 1                                                                                         • Met: Board/Committee review of salient HRs: Public Policy Committee of the Board of Directors oversees the Company’s position on public policy issues, which includes human rights. They oversee the company’s position on public policy issues, and evaluates and monitors risks (covering human rights related risks). This committee then makes recommendations to the board and monitors compliance with the company’s programs and practices related to human rights. The Committee convenes at least quarterly, and is comprehensively updated on  [Sustainability Report, 31/12/2017: static.conocophillips.com]</td>
</tr>
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<td></td>
<td>Score 2                                                                                         • Not met: Examples or trends re HR discussion</td>
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<td></td>
<td>• Not met: Both examples and process</td>
</tr>
<tr>
<td>A.2.3</td>
<td>Incentives and performance management</td>
<td>0</td>
<td>The individual elements of the assessment are met or not as follows:</td>
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<tr>
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<td>Score 1                                                                                         • Not met: Incentives for at least one board member</td>
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<td></td>
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<td></td>
<td>• Not met: At least one key EX RH risk, beyond employee H&amp;S</td>
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<td>Score 2                                                                                         • Not met: Performance criteria made public</td>
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### B. Embedding Respect and Human Rights Due Diligence (25% of Total)

#### B.1 Embedding Respect for Human Rights in Company Culture and Management Systems (10% of Total)

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<th>Score (out of 2)</th>
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</thead>
</table>
| B.1.1 | Responsibility and resources for day-to-day human rights functions | 0.5 | The individual elements of the assessment are met or not as follows:
Score 1
- **Not met:** Senior responsibility for HR (inc ILO): The Company states that they have Executive Leadership Team 'Champions' for issues which include human rights. The Company’s Human Rights Position includes a commitment to be consistent with the ILO Declaration on fundamental Principles and Rights at work. [Sustainability Report, 31/12/2017: static.conocophillips.com]
Score 2
- **Met:** Day-to-day responsibility: There is a flow chart which breaks down the tiers of responsibility for Human Rights issues. [Governance and Accountability, 27/06/2018: conocophillips.com]
- **Not met:** Day-to-day responsibility for EX BRs |

| B.1.2 | Incentives and performance management | 2 | The individual elements of the assessment are met or not as follows:
Score 1
- **Met:** Senior manager incentives for human rights: The Company states 'All employee compensation includes an annual cash bonus based upon company, business and individual performance. We incorporate metrics of health, safety and environmental performance in our annual incentive compensation program.' on their website. In their Health, Safety and Environment Policy, the Company states 'ConocoPhillips is committed to protecting the health and safety of everybody who plays a part in our operations, lives in the communities in which we operate or uses our products'. However, it is not clear that this links to incentive bonuses based on health and safety metrics covering local communities and workers of extractive business partners. [Governance and Accountability, 27/06/2018: conocophillips.com & Health, Safety and Environment Policy, 27/06/2018: static.conocophillips.com]
- **Met:** At least one key EX HR risk, beyond employee H&S: The Company has disclosed "awards under our Executive Compensation programs are determined by company performance measured against several criteria, including the development and implementation of strategic plans to enhance our operating and financial position. The strategic planning process includes consideration of climate change and sustainable development risks and opportunities, such as human rights risks" [Governance and Accountability, 27/06/2018: conocophillips.com & Health, Safety and Environment Policy, 27/06/2018: static.conocophillips.com]
Score 2
- **Met:** Performance criteria made public: The Criteria is made public in the Performance and Compensation section of the Governance Accountability Company website page. [Governance and Accountability, 27/06/2018: conocophillips.com] |

| B.1.3 | Integration with enterprise risk management | 2 | The individual elements of the assessment are met or not as follows:
Score 1
- **Met:** HR part of enterprise risk system: The Public Policy Committee is comprised of Independent Directors. The committee assesses ‘risks that could affect the Company’s business activities and performance. The Committee makes recommendations to the board and monitors the compliance with the company’s compliance with the company’s programs and practices regarding human rights. The Company states in its Human Rights Due Diligence guidance ‘Human rights issues are incorporated into Capital Projects and HSE management systems (using a ‘Plan, Do, Assess, Adjust’ approach)’ and that ‘Human rights issues are incorporated into the HSE Due Diligence Standard guidance.’ [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]
Score 2
- **Met:** Audit Ctte or independent risk assessment: The Public Policy Committee is comprised of Independent Directors. The committee assesses ‘risks that could affect the Company’s business activities and performance. The Committee makes recommendations to the board and monitors the compliance with the company’s programs and practices regarding human rights. Furthermore, the Public Policy Committee reviews this as part of its sustainable development review at least annually (incl. Human Rights). [Sustainability Report, 31/12/2017: static.conocophillips.com & Governance and Accountability, 27/06/2018: conocophillips.com] |
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</table>
| B.1.4.a | Communication /dissemination of policy commitment(s) within Company's own operations | 0 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Not met: Communicates its policy to all workers in own operations: The Company states in its Human Rights due diligence publication 'Our Human Rights position and its implementation are communicated internally and externally. Training and guidance on human rights concepts, company approach to due diligence and implementation resources are provided to identified leaders and practitioners and made available to all employees through formal training and 'Networks of Excellence'. However, the Company has not disclosed any public document indicating that its human rights commitment communicated to all workers covers all ILO core labour standards [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
Score 2  
• Not met: Communication of policy commitments to stakeholder  
• Not met: How policy commitments are made accessible to audience |
| B.1.4.b | Communication /dissemination of policy commitment(s) to business relationships | 0 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Not met: Steps to communicate policy commitments to BRs: The Company states in its code of conduct for suppliers 'Our contracts require that suppliers be guided in their performance for ConocoPhillips by the principles and standards set forth in the ConocoPhillips Code and their own ethics and conduct policies'. Despite this, the Code of Conduct for suppliers includes prohibition of child labour, forced labour, non-discrimination and freedom of association, yet it does not cover collective bargaining. [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com] & Code of Business Ethics and Conduct: Expectations of Suppliers, 27/06/2018: static.conocophillips.com  
• Not met: Including to EX BPs  
Score 2  
• Not met: How HR commitments made binding/contractual  
• Not met: Including on EX BPs |
| B.1.5 | Training on Human Rights | 0 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Not met: Trains all workers on HR policy commitments: The Company states in its Human rights diligence publication that 'training and guidance on human rights concepts, company approach to due diligence and implementation resources are provided to identified leaders and practitioners and made available to all employees through formal training and 'Networks of Excellence'. However, in order to get any Score under this indicator, the human rights policy commitment must include the ILO core labour standards at a minimum. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
• Not met: Trains relevant managers including security personnel: The Company states on its website 'We continue to utilize training for security contractors as part of our regular training of security providers in priority countries for security and human rights issues. Security personnel and community engagement practitioners, including contractors, complete corporate human rights and training on VPHRS on an annual basis. All contract security organizations are required to provide VPHRS training and comply with the principles. Training is also provided for the ConocoPhillips workforce as part of the on-boarding process when working in field locations'. However, in order to get any Score under this indicator, the human rights policy commitment must include the ILO core labour standards at a minimum. [Human Rights, 27/06/2018: conocophillips.com]  
Score 2  
• Not met: Both requirements under score 1 met |
| B.1.6 | Monitoring and corrective actions | 0 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Not met: Monitoring implementation of HR policy commitments: The Company states in its Human rights diligence guidance that 'Human rights issues are tracked at business unit, asset or project level and communicated internally as appropriate based on human rights risks identified at a country level; potential human rights risks or issues are identified and evaluated periodically through business unit, asset or project level risk assessments; community concerns or grievances related to company activities or human rights are tracked at business unit, asset or project level as appropriate, including responses and resolutions. Mechanisms include community or stakeholder relations contact points at the business unit level, and ConocoPhillips Ethics hotline and email address'. However, in order to get the Score under this indicator, the human rights policy commitment must include the ILO core labour standards at a minimum.  
• Not met: Monitoring EX BP's |
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</table>
| B.1.7           | Engaging business relationships | 1.00 | Score 2  
• Not met: Describes corrective action process  
• Not met: Example of corrective action  
• Not met: Discloses % of supply chain monitored  

The individual elements of the assessment are met or not as follows:  
Score 1  
• Met: HR affects selection extractives business partners: Human rights risks are identified as part of corporate authorization guidelines for new ventures. The Company has clarified that all of these processes and systems take into account business partners - including contractors. The human rights issues that are considered are those outlined in the Company's Human Rights Position.  

The Company disclosed in its Security & Human Rights guidance document that it 'has conducted research related to security providers with proven good track records on human rights'. However, it is unclear whether this affects the selection of extractive business partners.  

The Company states in the Sustainability Report that sustainability criteria, including labour and human rights, is integrated in the companies supplier selection and evaluation. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com & Security & Human Rights, 27/06/2018: static.conocophillips.com]  
• Not met: HR affects on-going business partner relationships: The Company states in their Human Rights Due Diligence Guidance that the New Country Entry Process evaluates human rights issues and risks and Human Rights risk are identified as part of corporate authorization guidelines for new ventures. The Company disclosed in its Security & Human Rights publication that it 'has conducted research related to security providers with proven good track records on human rights'. However, it is not clear how this affects the company's relationship with the partners. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
Score 2  
• Not met: Both requirement under score 1 met: as above  
• Not met: Working with business partners to improve performance: The Company has clarified that they describes that they engage with suppliers on sustainable development issues, which include human rights, through our Quarterly Business Reviews, Supplier Relationship Management, Supplier Sustainability Forum and supplier audits. However, it is not clear whether the company works with joint venture partners and contractors. [Supply Chain, 14/09/2018: conocophillips.com]  

B.1.8 | Approach to engagement with potentially affected stakeholders | 0.50 | Score 1  
• Met: Stakeholder process or systems: The Company states that their stakeholder mapping process is a ‘key component of social issues risk assessment. Each business unit is responsible for identifying stakeholder - those who may impact or be impacted by our business - to understand their perspectives, values, interests and concerns. The relationships of stakeholders to each other are then mapped to identify any potential points of collaboration or conflict.’ [Sustainability Report, 31/12/2017: static.conocophillips.com]  
• Met: Frequency and triggers for engagement: The Company states that after the stakeholder identification process they 'prioritize key stakeholders and develop an engagement plan to address concerns and maintain our focus on developing mutually beneficial relationships.' The Company states that they have stakeholder engagement professionals in each business unit who manage stakeholder mapping and integrate local input into business decisions. These managers 'help ensure respect for human rights and alignment with local and international standards.' and 'They develop relationships by seeking early and frequent engagement with stakeholders to build trust through regular dialogue. [Sustainability Report, 31/12/2017: static.conocophillips.com]  
• Not met: workers in SP engaged: The Company discusses how the engage with major suppliers 'on standardized environmental key performance indicators to ensure alignment with our environmental, social and governance (ESG) performance objectives'. However, it is not clear whether this explicitly covers human rights. [Sustainability Report, 31/12/2017: static.conocophillips.com]  
• Not met: communities in the SC engaged  
Score 2  
• Not met: Analysis of stakeholder views and company's actions on them: The Company provides an analysis of stakeholder engagement on the North Slope in a video published by the Company on YouTube. They give an example of a well being too close, and the Company responding to moving the well by another mile. The
Company also describes how they brought in Tier 4 Generators to help with noise and pollution, and bringing on air quality monitors.

The Company also describes how ongoing engagement through Eagle Ford Citizens Advisory Committee and Eagle Ford Leadership Roundtables in the U.S. includes regular meetings with community leaders from counties in the Company’s operating areas. And allow the company to identify and cooperatively manage potential risks. However, these cases are not specifically related to human rights. [Sustainability Report, 31/12/2017: static.conocophillips.com & ConocoPhillips: Stakeholder Engagement on the North Slope, 03/05/2018: youtube.com]

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</table>
| B.2.1          | Identifying: Processes and triggers for identifying human rights risks and impacts | 0.5 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Met: Identifying risks in own operations: The Company states in its Human Rights Due Diligence publication ‘We performed a high-level human rights risk assessment (by country) of its global operations using externally provided human rights risk assessment tools to identify countries of focus for deeper level evaluation of potential human rights issues. Key areas include: security and human rights; land use/relocation; indigenous issues and rights; company and supplier labor standards; access to water; and vulnerable groups; Environmental and Social Impact Assessments (ESIAs) assess human rights issues where appropriate; sustainable Development Scorecards are completed for capital projects including an analysis of human rights issues, and are updated through project phases; the New Country Entry process evaluates human rights issues and risks; human rights issues are identified as part of corporate authorization guidelines for new ventures; Business unit Stakeholder Engagement and Social Performance plans incorporate assessment of human rights issues, as appropriate.’ [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
• Not met: identifying risks in EX business partners: The Company states that Sustainable Development Risk Assessment, New Country Entry Process, Capital Projects Management System and HSE Management System and HSE Due Diligence processes are used to identify and assess Human Rights, but it is not clear if they take into account business partners and contractors. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
Score 2  
• Met: Ongoing global risk identification: The Company states in its Human Rights Due Diligence publication ‘We performed a high-level human rights risk assessment (by country) of its global operations using externally provided human rights risk assessment tools to identify countries of focus for deeper level evaluation of potential human rights issues. In addition, the Company has New Country Entry processes to evaluate human rights issues and risks. The Company also states that Sustainable Development Scorecards are completed for capital projects including an analysis of human rights issues, and are updated through project phases.’ [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
• Met: In consultation with stakeholders: The Company states in their human rights due diligence guidance that ‘Business unit Stakeholder Engagement and Social Performance plans incorporate assessment of human rights issues, as appropriate.’. The Company also discloses ‘Business units and functions collaborate on human right due diligence processes and share best practices through working groups and Networks of Excellence.’ and that ‘Business unit, asset or project Stakeholder Engagement plans incorporate an assessment of human rights issues as appropriate, and project Social Performance plans also address such issues as appropriate. Where business units maintain separate social performance plans, human rights issues are also addressed.’ [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
• Not met: In consultation with HR experts: The Company states that they using are using ‘externally provided human rights risk assessment tools’. However, it’s not clear who provides these tools and whether there involves consultation with human rights experts. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  
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<tr>
<td>B.2.2</td>
<td>Assessing: Assessment of risks and impacts identified (salient risks and key industry risks)</td>
<td>1</td>
<td>The individual elements of the assessment are met or not as follows: Score 1  • Met: Salient risk assessment (and context): The Company states that during their Human Rights Due Diligence process, in the Impact Assessment State, the Company performed a high-level human rights risk assessment (by country) of its global operations using externally provided human rights risk assessment tools to identify countries of focus for deeper level evaluation of potential human rights issues. Key areas include: security and human rights; land use/relocation; indigenous issues and rights; company and supplier labor standards; access to water; and vulnerable groups. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  • Not met: Public disclosure of salient risks Score 2  • Not met: Both requirements under score 1 met</td>
</tr>
<tr>
<td>B.2.3</td>
<td>Integrating and Acting: Integrating assessment findings internally and taking appropriate action</td>
<td>0.5</td>
<td>The individual elements of the assessment are met or not as follows: Score 1  • Met: Action Plans to mitigate risks: The Company states in its Human Rights Due Diligence publication ‘Human rights issues are incorporated into Capital Projects and HSE management systems (using a ‘Plan, Do, Assess, Adjust’ approach); Human rights issues are incorporated into the HSE Due Diligence Standard guidance; Business unit, asset or project Stakeholder Engagement plans incorporate an assessment of human rights issues as appropriate, and project Social Performance plans also address such issues as appropriate. Where business units maintain separate social performance plans, human rights issues are also addressed’. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  • Met: Example of Actions decided: The Company’s Stakeholder Engagement Action Plan identifies the actions identified to meet stakeholder engagement commitments, including managing human rights risks. [Stakeholder Engagement Plan, 14/09/2018: static.conocophillips.com]  • Not met: Including amongst EX BRs: The Company has clarified that the Sustainable Development Risk Assessment, New Country Entry Process, Capital Projects Management System and HSE Management System and HSE Due Diligence processes all take into account our business partners and contractors. However, we could not find this information in public available documents. Score 2  • Met: Both requirements under score 1 met: As above</td>
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<tr>
<td>B.2.4</td>
<td>Tracking: Monitoring and evaluating the effectiveness of actions to respond to human rights risks and impacts</td>
<td>2</td>
<td>The individual elements of the assessment are met or not as follows: Score 1  • Met: System to check if Actions are effective: The Company states that Human Rights issues are tracked at business unit, asset or project level and communicated internally as appropriate based on human rights risks identified at a country level. The Company states that these are evaluated periodically through business unit, asset or project level risk assessments. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]  • Met: Lessons learnt from checking effectiveness: Each year, the Company publishes an Annual Report to the Voluntary Principles on Security and Human Rights (VPSHR), which includes a “Lessons and Issues” section that identifies any lessons learned from the Company’s implementation of the VPSHR. [Voluntary Principles on Security and Human RightsConocoPhillips Annual Report, 2016: static.conocophillips.com] Score 2  • Met: Both requirement under score 1 met: As above</td>
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| B.2.5 | Communicating: Accounting for how human | 0.5 | The individual elements of the assessment are met or not as follows: Score 1  • Met: Comms plan re identifying risks: The Company states that ‘Our Human Rights position and its implementation are communicated internally and externally’ in the Human Rights Due Diligence Document. The Company states 'Training and
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<td></td>
<td>rights impacts are addressed</td>
<td></td>
<td>guidance on human rights concepts, company approach to due diligence and implementation resources are provided to identified leader and practitioners and made available to all employees through formal training and “Networks of Excellence.” [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com]</td>
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• Not met: Comms plan re assessing risks: The Company states "As part of impact assessments, we engage communities regarding potential issues and concerns, as well as preferred mitigation measures" - however, this is not a communication plan assessing risks.

• Not met: Comms plan re action plans for risks

• Not met: Comms plan re reviewing action plans: The Company has communicated in its human rights due diligence document that it has a system to track actions taken in response to human rights risks and impacts, and evaluating whether the actions have been effective. In the Voluntary Principles report it communicates examples of lessons learned. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com & Voluntary Principles on Security and Human RightsConocoPhillips Annual Report, 2016: static.conocophillips.com] |

• Not met: Including EX BRs

Score 2

• Not met: Responding to affected stakeholders concerns

• Not met: Ensuring affected stakeholders can access communications

C. Remedies and Grievance Mechanisms (15% of Total)

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C.1 Grievance channel(s)/mechanism(s) to receive complaints or concerns from workers

1.5 The individual elements of the assessment are met or not as follows:

Score 1

• Met: Channel accessible to all workers: In the Company Code of Conduct, which applies to all workers, the Company states 'If you feel that you have experienced or observed any discriminatory or harassing behaviour, you are encouraged to voice your concerns. Tell your supervisor or another member of management, your Human Resources representative or any of the points of contact listed in our Code. ' The company states 'You may also choose to report anonymously where local law allows by contacting the Ethics HelpLine. The Ethics HelpLine is available by calling 877-327-2272 (within the U.S. or Canada). If calling from outside the U.S. or Canada, use the telephone numbers listed on the website. The Ethics HelpLine is managed by a third party. [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com] |

Score 2

• Not met: Number grievances filed, addressed or resolved

• Met: Channel is available in all appropriate languages: The Company states that 'The Ethics Helpline is hosted by a third party to ensure anonymity and available worldwide via the web or phone in multiple languages.' The Conoco Ethics line link is accessible in Spanish, English, Indonesian, Norwegian, Polish, Russian, Arabic and Chinese. [Ethics Point, 30/08/2018: secure.ethicspoint.com] |

• Not met: Expect EX BPs to have equivalent grievance system

• Met: Opens own system to EX BP workers: The Company states that contracts are expected to be guided by the business code of conduct, which covers the grievance mechanism. This applies to third parties including suppliers and business partners (which the company clarified includes joint venture partners). [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com] |

C.2 Grievance channel(s)/mechanism(s) to receive complaints or concerns from external individuals and communities

1.5 The individual elements of the assessment are met or not as follows:

Score 1

• Met: Grievance mechanism for community: The Company states in its Human Rights Due Diligence publication 'Any stakeholder, whether employee, contractor, shareholder or the general public, may report an actual or suspected violation anonymously through our 24-hour Ethics Helpline. '. [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com] |

Score 2

• Met: Describes accessibility and local languages: The Company states in its Human Rights Due Diligence publication ' The Ethics Helpline is hosted by a third party to ensure anonymity and is available worldwide via the web or phone in multiple languages' [Human Rights Due Diligence, 27/06/2018: static.conocophillips.com] |

• Not met: Expects EX BP to have community grievance systems

• Not met: EX BP communities use global system: Although the grievance mechanism is available to external and internal stakeholders, it is not clear 'those individuals and communities have access to the Company’s own channel(s)/mechanism(s) to raise complaints or concerns about the Company’s extractive business partners or their operations'.
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| C.3            | Users are involved in the design and performance of the channel(s)/mechanism(s) | 1 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Met: Engages users to create or assess system: The Indigenous People strategy document states 'Indigenous communities are involved in the design of engagement and consultation'. [Indigenous People, 27/06/2018: static.conocophillips.com]  
• Not met: Description of how they do this  
Score 2  
• Not met: Engages with users on system performance  
• Not met: Provides user engagement example on performance  
• Not met: EX BPs in creation or assessment |
| C.4            | Procedures related to the mechanism(s)/channel(s) are publicly available and explained | 0.5 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Not met: Response timescales: The Company states in its code of conduct 'The Ethics HelpLine is managed by a third party. When you contact the Ethics HelpLine by phone, a representative will listen to your concerns, ask you some questions and then review the information with you to ensure it's accurate. All phone representatives are trained to interview callers and collect information.' [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]  
• Met: How complainants will be informed: The Company states in its code of conduct 'When you contact the Ethics HelpLine online, you will be prompted for specific information relating to your concern. You will also be assigned a confidential identification number that allows you to retrieve a response or exchange information with Global Compliance & Ethics.' [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]  
Score 2  
• Not met: Escalation to senior/independent level |
| C.5            | Commitment to non-retaliation over complaints or concerns made | 1.5 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Met: Public statement prohibiting retaliation: The Company discloses, under their 'commitment to non-retaliation' in the code of conduct, which covers human rights, 'ConocoPhillips is committed to creating an environment where we can report suspected violations, participate in investigations and engage in any other legally-protected activities without fear of retribution or retaliation. That's why our Company prohibits retaliation of any kind against employees for raising an ethical or legal concern or for participating in an investigation in good faith. Acting in "good faith" means that you have given all the information you have and have made a sincere report — it doesn't mean that your report must turn out to be an actual violation. Individuals who do retaliate against others will be subject to disciplinary action, up to and including termination.' [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]  
• Met: Practical measures to prevent retaliation: Individuals can choose to report anonymously, the helpline is also managed by a third party. The Company also states 'Even if you choose not to report anonymously, both your identity and the fact that a report has been made will be kept confidential to the extent possible while still allowing for a thorough investigation.' [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]  
Score 2  
• Not met: Has not retaliated in practice  
• Met: Expects EX BRs to prohibit retaliation: The Company states that contractors and business partners oblige by the code. The Company has clarified to CHRB that business partners covers joint venture partners. [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com] |
| C.6            | Company involvement with State-based judicial and non-judicial grievance mechanisms | 0 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Not met: Won’t impede state based mechanisms  
• Not met: Complainants not asked to waive rights  
Score 2  
• Not met: Will work with state based or non judicial mechanisms  
• Not met: Example of issue resolved (if applicable) |
| C.7            | Remediating adverse impacts and incorporating lessons learned | 0 | The individual elements of the assessment are met or not as follows:  
Score 1  
• Not met: Describes how remedy has been provided  
• Not met: Says how it would remedy key sector risks  
Score 2  
• Not met: Changes introduced to stop repetition |
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|                |                |                 | • Not met: Approach to learning from incident to prevent future impacts  
|                |                |                 | • Not met: Evaluation of the channel/mechanism |
| D.3.1          | Living wage (in own extractive operations, which includes JVs) | 0 | The individual elements of the assessment are met or not as follows: 
|                |                |                 | Score 1  
|                |                |                 | • Not met: Living wage target timeframe  
|                |                |                 | • Not met: Describes how living wage determined  
|                |                |                 | Score 2  
|                |                |                 | • Not met: Pays living wages  
|                |                |                 | • Not met: Reviews living wages definition with unions |
| D.3.2          | Transparency and accountability (in own extractive operations, which includes JVs) | 1 | The individual elements of the assessment are met or not as follows: 
|                |                |                 | Score 1  
|                |                |                 | • Met: Member of EITI: The Company is a supporting company of the EITI. [EITI Supporters: Companies, 04/07/2018: eiti.org]  
|                |                |                 | • Not met: Reports of taxes beyond legal minimums  
|                |                |                 | Score 2  
|                |                |                 | • Not met: Reports taxes and revenue by country  
|                |                |                 | • Not met: Steps taken re non EITI countries  
|                |                |                 | • Not met: Disclosures contract terms where not a requirement |
| D.3.3          | Freedom of association and collective bargaining (in own extractive operations, which includes JVs) | 0 | The individual elements of the assessment are met or not as follows: 
|                |                |                 | Score 1  
|                |                |                 | • Not met: Commits not to interfere with union rights and collective bargaining and prohibits intimidation and retaliation: The Company states that they will conduct business consistent with the human rights philosophy expressed in the Universal Declaration of Human Rights (UDHR), and the International Labour Organization Declaration on Fundamental Principles and Rights at Work. The Company clarified with the CHRB that this includes Collective Bargaining and Freedom of Association. However, the Company does not describe how they put in place measures to prohibit any form of intimidation or retaliation against workers seeking to exercise these rights [Code of Business Ethics and Conduct, 27/06/2018: secure.ethicspoint.com]  
|                |                |                 | • Not met: Discloses % covered by collective bargaining  
|                |                |                 | Score 2  
|                |                |                 | • Not met: Both requirement under score 1 met |
| D.3.4          | Health and safety: Fatalities, lost days, injury rates (in own extractive operations, which includes JVs) | 1 | The individual elements of the assessment are met or not as follows: 
|                |                |                 | Score 1  
|                |                |                 | • Met: Injury Rate disclosures: The Company reports the Workforce Total Recordable Rate and the Employee Total Recordable Rate. [Sustainability Report, 31/12/2017: static.conocophillips.com]  
|                |                |                 | • Met: Lost days or near miss disclosures: The Company discloses the Workforce Lost Workday Rate and the Employee Lost Workday rate. [Sustainability Report, 31/12/2017: static.conocophillips.com]  
|                |                |                 | • Met: Fatalities disclosures: The Company states that they had no fatalities in 2017  
|                |                |                 | Score 2  
|                |                |                 | • Not met: Set targets for H&S performance: The Company states that they have a goal to ' prevent all injuries, occupational illnesses and incidents .' [Sustainability Report, 31/12/2017: static.conocophillips.com]  
|                |                |                 | • Not met: Met targets or explains why not: The Company describes how they had no fatalities in 2017 and they 'once again broke records in 2017 with significant reductions in serious incidents and workforce recordable injuries. We believe our focus on the 8 Life Saving Rules and field verification is preventing injury by reducing the risk of incidents when workers perform critical activities. Targeted reliability conversations and verification of the 8 Life Saving Rules uncover potential risks and elevate a sense of vulnerability and chronic unease, helping to prevent catastrophic events in an environment of complex risk factors.' However, the company has not set clear targets. [Sustainability Report, 31/12/2017: static.conocophillips.com]  

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| D.3.5         | Indigenous peoples rights and free prior and informed consent (FPIC) (in own extractive operations, which includes JVs) | 1 | The individual elements of the assessment are met or not as follows: Score 1   
- **Met:** Process to identify indigenous rights holders: The Company states in their Indigenous Peoples guidance document 'Business units, assets or projects identify indigenous groups for consultation on company activities that may impact them. Participatory methods of engagement are sought wherever possible including capacity building of indigenous communities to engage in a participatory manner'. Business units, assets or projects also 'conduct pre-engagement analyses to understand indigenous communities in areas of our activities, including their culture, decision-making structures, and methods of communication.' The Company also states 'Where governmental frameworks or requirements do not exist or are not clear as to requirements of companies to engage, consult or enter into formal agreements with indigenous communities, the company has put in place mechanisms for understanding indigenous group dynamics, traditional land use and preferences for engagement and consultation.' [Indigenous People, 27/06/2018: static.conocophillips.com]   
- **Met:** How engages with communities in assessment: The Company states that 'Business units, assets or projects identify indigenous groups for consultation on company activities that may impact them. Participatory methods of engagement are sought wherever possible including capacity building of indigenous communities to engage in a participatory manner'. [Indigenous People, 27/06/2018: static.conocophillips.com] |
| D.3.6         | Land rights (in own extractive operations, which includes JVs) | 1 | The individual elements of the assessment are met or not as follows: Score 1   
- **Met:** Approach to identification of land tenure rights holders: In the 'Land use' section of the Indigenous Peoples document the Company states 'Business units, assets or projects have identified indigenous groups that may have a traditional claim to land where the company operates. Engagement and consultation plans address land claims or issues where appropriate. Business units, assets or projects are prepared to address indigenous community concerns where appropriate, including making adjustments to plans in order to avoid interference with local livelihoods and traditional land use. Where appropriate, consultation with indigenous communities is conducted to determine what mitigation efforts will be most effective.' [Indigenous People, 27/06/2018: static.conocophillips.com]   
- **Not met:** Describes approach to doing so if no recent deals: The Company provides information as to how they worked with Native village corporation for Nuiqsut who own the land where one of the Company’s assets is located in Alaska. The Company worked with the community over several years to agree on the location of an important bridge. However, the example provided is over 3 years old. Score 2   
- **Not met:** How valuation and compensation works   
- **Not met:** Steps to meet IFC PS 5 in state deals   
- **Not met:** Describes approach if no recent deals  |
| D.3.7         | Security (in own extractive operations, which includes JVs) | 0.5 | The individual elements of the assessment are met or not as follows: Score 1   
- **Met:** How implements security (inc VPs or ICOC): The Company is a participating company in the Voluntary Principles of Security and Human Rights. The Company publishes an annual report detail their implementation of the VPs. [Voluntary Principles on Security and Human RightsConocoPhillips Annual Report, 2016: static.conocophillips.com]   
- **Met:** Example of respecting HRs in security: The Company details how they respect human rights in security operations in their VPs Annual Report. The Company uses the example of how they manage security and human rights in four countries: Angola, Colombia, Indonesia and Libya. [Voluntary Principles on Security and Human RightsConocoPhillips Annual Report, 2016: static.conocophillips.com] |
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<td>D.3.8 Water and sanitation (in own extractive operations, which includes JVs)</td>
<td>0</td>
<td>The individual elements of the assessment are met or not as follows: Score 1 • Not met: Action to prevent water and sanitation risks: The Company’s Global Onshore Well Management Principles includes information relating to preserving and conserving ground water and surface water. However, this does not cover how the company implements preventative and corrective action plans for specific risks to the right to water. [Global Onshore Well Management Principles, 01/08/2017: media.graftons.com] Score 2 • Not met: Water targets considering local factors • Not met: Reports progress in meeting targets and shows trends in progress made</td>
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| F.3           | Key, High Quality Disclosures       | 0.8   | ConocoPhillips met 2 of the 10 thresholds listed below and therefore gets 0.8 out of 4 points for the high quality disclosure indicator. Specificity and use of concrete examples:  
• Not met: Score 2 for A.2.2 : Board discussions  
• Not met: Score 2 for B.1.6 : Monitoring and corrective actions  
• Not met: Score 2 for C.1 : Grievance channel(s)/mechanism(s) to receive complaints or concerns from workers  
• Not met: Score 2 for C.3 : Users are involved in the design and performance of the channel(s)/mechanism(s)  
Discussing challenges openly:  
• Met: Score 2 for B.2.4 : Tracking: Monitoring and evaluating the effectiveness of actions to respond to human rights risks and impacts  
• Not met: Score 2 for C.7 : Remediating adverse impacts and incorporating lessons learned  
Demonstrating a forward focus:  
• Not met: Score 2 for A.2.3 : Incentives and performance management  
• Met: Score 2 for B.1.2 : Incentives and performance management  
• Not met: Score 1 for D.3.1 : Living wage (in own extractive operations, which includes JVs)  
• Not met: Score 2 for D.3.4 : Health and safety: Fatalities, lost days, injury rates (in own extractive operations, which includes JVs) |

Disclaimer

A score of zero for a particular indicator does not mean that bad practices are present. Rather it means that we have been unable to identify the required information in public documentation.

See the 2018 Key Findings report for more details of the research process.

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As CHRB Ltd, we want to emphasise that the results will always be a proxy for good human rights management, and not an absolute measure of performance. This is because there are no fundamental units of measurement for human rights. Human rights assessments are therefore necessarily more subjective than objective. The Benchmark also captures only a snap shot in time. We therefore want to encourage companies, investors, civil society and governments to look at the broad performance bands that companies are ranked within rather than their precise score because, as with all measurements, there is a reasonably wide margin of error possible in interpretation. We also want to encourage a greater analytical focus on how scores improve over time rather than upon how a company compares to other companies in the same industry today. The spirit of the exercise is to promote continual improvement via an open assessment process and a common understanding of the importance of the UN Guiding Principles on Business and Human Rights.